

Chandelle Boulet is Sr. Director of Technology Strategy & Planning at Charter Communications, where she turns complex broadband strategy into execution at scale. Since joining Charter in 2018, she has brought clarity, structure, and momentum to high-visibility initiatives – most notably leading the technical delivery of Charter’s Distributed Access Architecture/Remote PHY (DAA/RPHY) program. She built a small, high-performing team and stood up multi-vendor release and certification processes across multiple engineering verticals; instituted rigorous unit, system, end-to-end, and chaos testing; prioritized and validated defects and new feature requests from lab and production; and aligned hardware and software components across vendors. By establishing crisp decision frameworks and re-baselining plans with executives as risks evolved, she moved the program from pilot to deployment readiness with measurable outcomes.

Beyond network evolution, Chandelle helped facilitate ~\$6B three-year engineering roadmaps spanning six organizations, and delivered executive risk assessments with mitigation strategies during global silicon shortages. Previously at CSG, she managed a ~\$21M product portfolio, led resource forecasting and budget performance, and collaborated across international stakeholders to implement a global PMO with best-practice governance.

Chandelle holds an MS in Business Administration and an MBA from the University of Denver, both conferred with cum laude honors. Committed to continuous learning, she advances her education through SCTE, including certificates in Understanding Cable Technologies and DAA. She has also been afforded the opportunity to teach in the University of Denver’s MBA program and to serve on the advisory board for the Master of Science in Business Analytics program.

Chandelle’s leadership is defined by curiosity, humility, and courage. She sees opportunity in change, listens deeply, asks bold questions, and transforms insight into collective progress. A visible champion of gender diversity, inclusion, and belonging, she convenes cross-functional groups to ensure multiple perspectives are heard and mentors rising leaders. She believes non-linear journeys create stronger leaders, as she draws on early experience in hospitality consulting to bring customer-centricity and resilience to telecom. Chandelle’s motto – “Turning strategy into action, and vision into value” – captures how she communicates with clarity, connects people and ideas, and delivers results that endure.