

Jamie Timm, Global SVP, Service Delivery and Operations, TELUS Digital

Jamie joined TELUS Digital in 2023 through WillowTree's acquisition of Dynamit, where she had served since 2009. With over 15 years of experience in digital services, she now leads TELUS Digital Solutions' global delivery practice, overseeing 5,000 professionals across research, engineering, design, and AI innovation. Her leadership has driven 2500% topline growth while maintaining a 70-client net promoter score. Jamie specializes in scaling teams through acquisitions and implementing effective operating models. She excels in aligning business strategies with client needs, focusing on complex digital transformations that enhance customer and employee experiences. Jamie has previously held leadership roles in public sector organizations focused on economic growth and development.