Christopher Pratt started his career with Charter in 2017, as a Learning and Development professional. He has always had a passion for developing himself, as well as developing others, and understands his strengths and where he can add value for the organization. His 15-year career in the communications industry has taken him from being a Customer Service representative, Field Technician, QA Technician, Field Supervisor, Field Tech & Safety Supervisor, and Training Delivery Manager, to Charter's Accessibility team in Product & Technology in Denver in 2021. In every role, Christopher has sought to leverage his passion for learning to contribute to the development of those around him and strengthen the broader team. Christopher's contribution to the Accessibility team has grown significantly to include compliance and special initiatives that influence the customer experience for people with disabilities.