

Raquenel Garcia, Rocki, grew up in San Benito, Texas, near the Mexico border. Her upbringing was a blend of studying in the United States and summers spent in Mexico, where she sought out extra math classes to stay ahead academically. Fluent in Spanish, she earned a bachelor's degree in Computer Engineering from the University of Texas - Pan American (now Rio Grande Valley).

Rocki's career started at Time Warner Cable via Accenture, where she led CDN analytics. She then spent six months at Rogers Communications in Toronto, deploying Comcast's IPSTB, and now Rocki's is part of Charter's Xumo Product. Today, she leads the Video Insights team within Charter's Product & Technology Org, where she leverages event-level and system data to generate insights to understand our customer's experience. This work ultimately supports data-driven business decisions at Charter.

Rocki was honored with the WICT Network Volunteer of the Year award in 2021 and recognized as a Leader to Watch by WICT Rocky Mountain in 2022. She is motivated by her passion for empowering others, driven by her empathy and understanding. She firmly believes in recognizing and nurturing the unique strengths of her team, fostering an environment where everyone can thrive and succeed together.

Outside of work, Rocki enjoys her Peloton, practicing yoga, traveling, spending time with loved ones!