Jake Perlman is Executive Vice President, Software Development & IT for Charter Communications. Mr. Perlman leads software development, security, technical integration, and IT. His scope includes software design and development for the customer service agent, field technician, and customer self-service applications.

Mr. Perlman joined the company as a Senior Vice President in 2016, initially overseeing Video and Shared Software Services; he added Video Engineering, Voice Engineering, Lab Infrastructure and Deployment Support to his team in 2019.

Before joining Charter, Mr. Perlman served as Chief information Officer for Bright House Networks, where he oversaw all of Information Technology including Billing System Management, Software Development, Online Development, Internal IT, Information Security, and other functions. Prior to that, he held various IT roles at CenturyLink.

He holds a B.A. from Brown University and an MBA from the University of Colorado – Boulder Leeds School of Business.